

ASSA RECOGNITION AWARDS

1. The ASSA Recognition was first introduced by the Employees Provident Fund (EPF) of Malaysia in 2015. The purpose of the Award is to recognize ASSA member organizations' achievements.

2. The criteria and categories for the ASSA Recognition Award are as follows.

No.	Categories of Recognition	Description of the Categories
1.	Innovation Recognition Award	Creation of an innovative technology, product or service which has led to improvements in services or products.
2.	Transformation Recognition Award	A practice that has resulted in improvement in the overall effectiveness, efficiency, and success of the organisation.
3.	Customer Service Recognition Award	Organisations that have implemented successful customer service strategies which are able to meet customers' expectations in terms of delivery and quality of service.
4.	Continuous Improvement Recognition Award	Organisations that are in a never-ending effort to expose and eliminate root causes of problems. It usually involves many incremental steps towards improvements rather than one overwhelming innovation.
5.	Strategic Communication Recognition Award	Organisations that have pushed the boundaries when it comes to their communications strategy in order to ensure they truly engage with their members using various communication channels.
6.	Information Technology Recognition Award	Organisations that run their business using effective and reliable technologies that are essential to drive efficiency and productivity, and improve organizational outcomes and performance.
7.	Insurance Coverage Recognition Award	Health Care Insurance for Public Employees, Former Civil Servants, and Veterans
8.	Financial Literacy Recognition Award	Organizations that have introduced and provide advisory services on financial literacy and retirement planning to address issues on adequacy of members' savings for retirement.

2.1 The write-up should include the following:

WRITE UP TEMPLATE

CATEGORY	:	INSURANCE COVERAGE RECOGNITION AWARD
ORGANISATION	:	NATIONAL SOCIAL SECURITY FUND (NSSF)
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NAME OF PROJECT	:	Health Care Insurance for Public Employees, Former Civil Servants, and Veterans

OBJECTIVE AND NATURE OF PROJECT	SOCIAL SECURITY SYSTEM 1. Law and Legal Documents 1.1 The Constitution of the Kingdom of Cambodia: is the framework for social protection provision to the country's citizens. It covers the right of all citizens to obtain social security and other social benefits as well as make special provisions for social security in the formal sectors. The Constitution also identifies particular groups that may require special assistance, such as in the Sub-Decree, <i>Article 1</i> stated that this Sub-Decree aims to establish the Social Security Schemes on Health Care in accordance with the Law on Social Security Schemes for Persons Defined by the Provisions of the Labour Law, <i>Article 2</i> mentioned that this Sub-Decree intends to organize the system of the provision for the NSSF members, health prevention service, medical care, and daily allowance for the duration of the work suspension by treatment or other non-occupational accidents and maternity leave, and <i>Article 3</i> said that the provisions of this Sub-Decree covers to the Persons Defined by the Provisions of the Labour Law as well as spouse or children and the members of NSSF who have entitlement to permanent disability pension and survivors. 1.2. The Labour Law 1997 : This law governs relations between employers and workers resulting from employment contracts in order to ensure better employment conditions, keep harmony, strengthen security and healthy employment in work place. Following the Constitutional Law the Labour Law is basic of the establishment of the Law on Social Scheme for Persons Defined by the Provisions of the Labour Law. This Labour Law determined the dismissal compensation of termination of the labour contract and the definition of employment injury, the employer's responsibility on work injury that happened to their workers, the medical insurance, health prevention service, provision of cash and other social benefits. 1.3. The Law on Social Security Schemes for Persons Defined by the Provisions of Labour Law 2002: This law aims at organizing the Social Security Schemes for Persons Defined by the Provisions of the Labor Law, which applies to the formal sector workers with the three master plans of the National Social Security Fund (NSSF) such as Employment Injury Insurance, Health Insurance Scheme, and Pension Scheme which is in charge of providing old age benefit, invalidity benefit and survivors' benefit and Occupational Risk which is in charge of providing employment injury and occupational disease benefit. This law is also mentioned the other contingencies of social security scheme shall be subsequently determined by Sub-Decree based on the actual situation of the national economy. In addition, the establishment of Social Security Scheme on Health Care for Public Employees, Former Civil Servants, and Veterans is covered
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WHY IT SHOULD BE RECOGNISED	: Based on the Royal Decree No. 078, dated 01 February 2017, The scheme on Health Care for Public Employees, Former Civil Servants, and Veterans should be recognized as the additional scheme project of the National Social Security Fund of the Ministry of Labour and Vocational Training in order to reach out and address the coverage and collection to concern growing and insuring for Public Employees, Former Civil Servants, and Veterans. This project aims to insuring profit security, contributing to poverty reduction, and promoting social stability
SUMMARY OF THE PROJECT	: The National Social Security Fund (NSSF) is the public administrative institution, which has the mission of serving public services in social protection, technically under the Ministry of Labour and Vocational Training and financially under the Ministry of Economy and Finance. Whereas, the Governing Body of the National Social Security Fund has three components, the Government Representatives, Employer Representatives, and Employee Representatives. Herewith, NSSF has its own master plan for providing social security scheme for private workers as the three majors follow: 1. Employment Injury Insurance Scheme, EII (2008) 2. Health Insurance Scheme (For Private Sectors), HIS (May 2016) 3. Pension Scheme, PS (2019) In this present time, NSSF has been operating the first scheme since 2008 and now we are processing and launching access of our second scheme as Health Insurance, which NSSF is a unique implementer responsible for administering and managing the Social Security Schemes on Health Care for Persons Defined by the Provisions of the Labour Law and whereas the Supreme Council, a Regulator for Social Security System, shall be partly established by Sub-Decree with a view to managing, inspecting, observing, monitoring all operational management and administering the Social Security Scheme on Health Care of NSSF, and defining the social security system development policy. In addition, the establishment of Social Security Scheme on Health Care for Public Employees, Former Civil Servants, and Veterans is covered based on the Royal Decree No. 078, dated 01 February 2017. With the trust and credibility on National Social Security Fund, The government has entrusted National Social Security Fund with additional duty as the operator for the implementation of the Health Insurance Scheme for the public sector to public officers, former civil servants and veterans; at the present, 317,509 civil servants have been registered (207,517 public officers, 55,222 civil servants and 55,277 former veterans), and public officers , former civil servants and former veterans have received the health care services of 31,864 times/persons and National Social Security Fund plans to implement the Employment Injury Scheme for public officers in the near future. To increase efficiency in providing the services, reducing the time and moving the service providing locations closer to the National Social Security Fund's members, National Social Security Fund has contracted 1,369 public and private health providers for the service delivery.

